

Who are you going to call?

Citizens can help report violations or problems they notice in their local streams before they cause more damage and pollution. You may be the first to recognize “illicit”, nonpermitted discharges – typically any flows other than rainwater- being directed into storm sewers or out of pipes into streams. “Dry weather flows”, defined as flows from stormwater outfall pipes after a 48 hour period without rain, should also be reported to your municipality for further investigation.

New stormwater regulations from Pennsylvania’s Department of Environmental Protection (DEP) require that your municipality investigate more thoroughly potentially illicit discharges into our streams. You can help by promptly reporting the following events to the authorities listed in the “Hotlines” box below.

- Sediment leaving a construction site during rain events and other violations
- Observed pollution event or pollutants in stream
- Clogged or leaking sewer lines
- Inadequately treated discharges from sewage treatment plants
- Dumping, spills, or other directed discharges (other than rainwater) into storm sewers or streams
- Dry weather flows from outfall pipes into streams
- Fish kills
- Water main breaks.



DEP 24-Hour Water Quality Hotline	484-250-5900	Anytime, including evenings and weekends
DEP Water Quality Complaints – Weekdays	484-250-5991	Weekdays 8:30 AM to 4:30 PM
Off site discharge of sediment, erosion, & other improper controls during construction	Delaware Co. Conservation District 810-892-9484, or Chester County Conservation District 610-925-4920	Send photo, full address, and directions
Clogged or leaking sanitary sewer lines; sewage smell in creek; illegal discharges into creeks or storm drains	Your municipality	After hours call 911
Fish Kills	PA Fish and Boat Commission 717-626-0228	DEP 24 Hour Water Quality Hotline 484-250-5900
Dry weather outfall flows	Your municipality	
Broken water mains	Chester Water Authority 610-876-8181	24 hour
Broken water mains	Aqua Pennsylvania 610-525-1402	24 hour

For updates, contact the Chester Ridley Crum Watersheds Association (610-892-8731)

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