

Who are you going to call?

Citizens can help report violations or problems they notice in their local streams before they cause more damage and pollution. Residents sometimes may be the first to recognize "illicit" discharges being directed into storm sewers or flowing out of storm sewer outfall pipes into streams. "Dry weather flows"-flows from storm sewer outfall pipes after 72 hours or more without rain-should be reported to your municipality for further investigation.

You can help by promptly reporting the following events:

- Sediment leaving a construction site during rain events and other construction violations (Delco Conservation District)
- Observed pollution event or pollutants in stream (DEP)
- Clogged, leaking or overflowing sanitary sewer lines (Upland)
- Spills, hazardous materials (DEP or PEMA)
- Illegal dumping into water courses or storm sewers (Upland, DEP)
- Dry weather flows from storm sewer outfall pipes into streams (Upland)
- Fish kills (Fish Commission, DEP)
- Water main breaks (Aqua PA, DEP)

Below are the **hotlines** for reporting the above events:

- **DEP Water Quality Complaint Hotline:** 484-250-5991 Monday to Friday 8am to 4:30 pm
- **DEP 24-Hour Water Quality Hotline:** 484-250-5900 or 800-541-2050 (toll free) Anytime, including evenings and weekends.
- **Off site discharge of sediment:** 610-892-9484 Delaware County Conservation District
- **Clogged, leaking, overflowing sewer lines:** 610-874-7317 Upland Borough or After hours call 911; if sewage is entering water courses, also call DEP
- **Fish Kills, Illegal Fishing:** 717-626-0228 PA Fish & Boat Commission. For fish kills, also call DEP at 484-250-5990,
- **Dry weather storm sewer outfall flows:** 610-874-7317 Upland Borough
- **Broken water mains:** 610-525-1402 Aqua PA 24 hour service